

INFORMED CONSENT FOR AI TRANSCRIPTION (*TWOFOLD HEALTH*)

Please read consent form. Signatures will be required at the office the day of your appointment.

General Notice: I have a legal and ethical responsibility to make my best efforts to protect all communications that are part of your appointment. I have chosen to use to *Twofold Health's* AI transcription tool to provide the best care to my patients. This tool provides an automatically generated summarization of your appointment. *Twofold Health's* system is HIPAA compliant and uses up-to-date encryption methods, and multiple layers of security and privacy technology to keep your information private and secure.

At any time, you may withdraw your consent and request that the appointments, proceeding forward, are no longer processed using *Twofold Health's* system.

1. Data collection and use

- **Transcription and Summarization:** Recordings of your appointment will be transcribed and summarized by *Twofold Health's* HIPAA compliant technology. *Twofold Health* does not store the recordings.
- **Retention of Summarize Notes:** I may choose to keep the summarized notes as part of your electronic confidential medical record.
- **Anonymized Data:** *Twofold Health* only keeps anonymized data to help improve the tool. As with any technology, there are certain risks and benefits which are listed below.

2. Risks and mitigations

- **Confidentiality:** All technology carries a risk of confidential information being disclosed. *Twofold Health* mitigates this risk by ensuring up-to-date technological security and storing the data with minimal identifying information.
- **Bias in Summarization:** The system may contain unknown biases in the way it generates the session summary and presents clinical information. This risk is mitigated by my commitment to review and modify the notes as needed using my clinical expertise.
- *Twofold Health* researchers will have access to your de-personalized transcripts (with names, emails, and other identifying information removed) solely for the purpose of improving the product and for specific customer support inquiries, when requested.

3. Benefits

- **Focus on Care:** Technology allows me to focus more on care.
- **Reduction in Administrative Workload:**
 - Reduces the need for taking notes during your appointment.
 - Reduces the administrative workload and potentially helps with minimizing compassion fatigue.
 - Reminder of follow- up needed after today's appointment.
- **Improve Clinical Insights:** The technology may provide additional clinical insights, helping to improve outcomes in care process.

By signing this consent form, you agree to allow me to use *Twofold Health's* software to transcribe and summarize your appointment.